

## **SERVICES OFFERED BY THE SIX FAMILY SUPPORT BUREAUX**

Six Family Support Bureaux (FSBx) have been set up by the Family Welfare and Protection Unit to provide services in terms of:

- First hand counselling;
- Psychological counselling;
- Legal advice;
- Psycho-social support to victims of domestic violence;
- Assistance to victims of domestic violence with regards to their application for a Protection Order, Occupation Order and Tenancy Order under Protection from Domestic Violence Act (PDVA);
- Provision of psycho-social support as a follow-up following provision of Court Orders under the PDVA;
- Counselling services to adult perpetrators;
- Assistance to victims of domestic violence for temporary accommodation in shelters pending their application for appropriate Court Orders under the PDVA; and
- Referral to other institutions as appropriate, amongst others.

### **Hot Line services:**

**139- Domestic Violence – Free of charge**

**119- Family problems**

Officers are on call on 24 hour basis to attend to emergency cases.

## **Servis ofer par Minister kont Violans Domestik**

Denons violans domestik lor hotline 139 -apel gratwi 24/7

Denons violans a traver 6 Family Support Bureaux: Bambous, Goodlands, Flacq, Phoenix, Port-Louis, Souillac.

Soutien sikolozik pou viktim ek fami dan soufrans -servis dan 6 Family Support Bureaux: Bambous, Goodlands, Flacq, Phoenix, Port-Louis, Souillac

Konsej legal gratwi pou bann viktim violans domestik –servis dan 6 Family Support Bureaux: Bambous, Goodlands, Flacq, Phoenix, Port-Louis, Souillac

Asistans legal gratwi pou bann viktim violans domestik dan la kour distrik a traver pei.

Servis reabilitation pou bann agreseur violans domestik -servis dan 6 Family Support Bureaux: Bambous, Goodlands, Flacq, Phoenix, Port-Louis, Souillac.

Viktim violans domestik, anrezistre twa dan bann formasion ofer par minister: Apel lor hotline 139

Bann misie, zwenn minister Egalité du Genre et Bien-Etre de la Famille, dan program “Men as Caring Partners”: Apel lor 119 .

Pou bien prepar bann koup ki pou al angaz zot dan maryaz, anrezistre zot pou “Pre Marital Counselling Programme” -Apel lor 119.

Avek bann sanzman ki arive tou le zour dan sosiete, bann koup bizin konsolid zot lavi maryaz, anrezistre zot pou le “Marriage Enrichment Programme” –Appel lor 119.

Servis: soutien sikolojik a bann koup ki konfli a traver 6 Family Support Bureaux: Bambous, Goodlands, Flacq, Phoenix, Port-Louis, Souillac – Apel lor 119 .

Anou konsolid nou valer familial pou ki pena violans dan fami –Appel lor 119.

La loi kont violans domestik:

**Premie ofans** –lamann ziska Rs 50,000 ek ziska 1 an prizon **Deziem ofans** –lamann ziska Rs 100,000 ek ziska 2 an prizon **Trwaziem ofans** – ziska 5 an prizon